

# HEALTH CARE COUNCIL NEWS

## 2002-2003 HCC Officers:

### President:

Stanley L. Kirtley  
Resourcing Services Co.

### Past-President:

Peter J. Adams, CFM  
CenterPoint Human Services

### Vice President:

Louis M. Poineau  
Beaumont Services Co., LLC

### Secretary:

Susan Goeldner  
Siemens Bldg. Technologies

### Treasurer:

Malcolm Lim, PE  
Const. Technology Labs, Inc.

### Newsletter Editor:

Jean Lantrip  
Ridgeview Psychiatric Hosp.

### WebPages Editor:

Thomas Gardner, PE  
Schirmer Engineering Corp.

### Membership Chair:

William Gregory, CFM, PE  
IFMA Fellow  
Conemaugh Valley Memorial Hosp.

## WORLD WORKPLACE 2003

This year's World Workplace is set to be the best ever! IFMA and the Association for Facilities Engineering (AFE) will be combining their respective World Workplace and Facilities America conferences.

The joint conference will be held October 19-21 at the Dallas Convention Center, Dallas, Texas. Additionally, the American Institute of Architects (AIA) and the International Interior Design Association (IIDA) will be contributing educational sessions that will be incorporated into the conference. Truly, this year, the conference will contain something for everyone!

The theme of this year's show is "pure FM," which incorporates everything a facility professional must consider in relation to his or her work. Corporate sustainability will be a key theme, and many sessions will deal with how to integrate sustainable practices into existing buildings.

By now, each IFMA member should have received the conference booklet, describing the nearly 100 educational sessions focused on 12 key areas. In addition, more than 200 exhibitors will also focus on the topic of sustainability when displaying their products and services.

One event we certainly don't want our fellow Healthcare Council members to miss is our annual meeting, which will be held on October 19, from 8:00 a.m. until noon, at the Hyatt Regency Dallas in the Bryan-Beeman Room. This meeting will include some informative presentations, as well as a Council business meeting. But, probably the best reason to attend this HCC session is to meet and greet your fellow council members and discuss the coming year's activities for the Council.

If you have any questions about World Workplace, or the Healthcare Council meeting, please contact Erica Noyes at [erica.noyes@ifma.org](mailto:erica.noyes@ifma.org).

## THANKS TO OUR SPRING CONFERENCE SPONSOR **Dynasound, Inc.**

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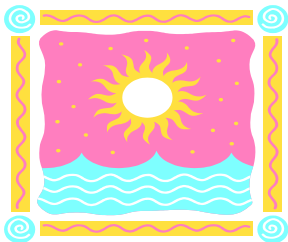
SEE YOU IN  
DALLAS!

WORLD WORK-  
PLACE 2003  
OCTOBER 19-21

DALLAS  
CONVENTION  
CENTER

## CALL TO COUNCILS AND CHAPTERS!

Because it worked so well last year, IFMA Headquarters is inviting IFMA Chapters and Councils to man the IFMA booth at World Workplace Dallas to give members a chance to talk with Chapter/Council officers and for officers to network with IFMA headquarters staff. So! When you come to World Workplace, head for the IFMA booth. For IFMA members not yet affiliated with a Council, you can chat with Council officers to see what benefits membership can offer.



## SPRING CONFERENCE IN PHOENIX, APRIL 2003

By Jean Lantrip

For the second year, the Health Care Council joined with the Academic Council to host a Spring Conference, this past April in Phoenix, Arizona. The stand-out performers at this conference were our speakers. Dr. Dean Kashiwagi, Director of Performance Based Studies Research Group and our host at Arizona State University, gave a dynamite presentation on the implementation of Performance Information Procurement System (PIPS), a process to optimize performance (on-time, no change orders, high quality) construction projects. It is based on information theory and has proven to be very accurate.

Christopher J. Gibbs, AIA, REFP, a senior associate of the DLR Group, talked with us on the topic of sustainability in planning educational environments. Chris shared his expertise regarding student-centered environments, sustainability design concepts, planning for a "green" future and the implementation of well-planned, community embraced, and administratively supported educational environments.

Balancing the technical with the social graces of the business world, Julie Barrett, PinnacleOne's National Business Development Director, presented a fascinating session aimed at polishing and reconfirming our social graces and correct business etiquette in all types of business situations. Conducting business with charm and savvy means making an investment of attention in the other person. It means making an effort to learn more about others than you share about yourself. When you know you are doing the right thing and recognize how to do it, you feel more confident, better informed, and better prepared for the challenges that come your way during the workday.

Michael Kaszubski, Vice President of Financial Business Development for ReSourcing Services Company, L.L.C., spent fifteen years in the healthcare and outsourcing industry. He presented a session on Activity Based Costing, using the experience of William Beaumont Hospital/Beaumont Services Company as an example of how to slash facilities maintenance costs by \$4.3 million. ABC

galvanized employees to uncover value drivers and process reengineering opportunities that boost morale. Part of the morale boost, which directly translates to greater productivity and efficiency, comes from the enhanced focus ABC provides on best ways to utilize employee skills and maximizes staff capabilities.

Tim Holcomb, the Director of Project Management Services for PinnacleOne, Inc., a construction consulting company specializing in the management of K-12 capital improvement programs, entertained and informed us in playing the Claims Game. Tim pointed out that all too frequently, construction schedules are used primarily to help build claims against project owners. Much of the process of building claims through the use of schedules involves schedule gamesmanship. The workshop was interactive in delivering the message of how to fight back!

A special thanks to all of our talented and capable speakers. We left with new skills to enhance our performance as facility managers.

## TIME TO ELECT NEW OFFICERS FOR THE HEALTH CARE COUNCIL

It's that time of year when we look for new faces and new talent to join the Health Care Council Executive Committee to help us grow and improve our services to members in the year ahead. The Executive Committee is comprised of President, Vice President, Secretary, Treasurer, and Past President. There are also some important Committee Chairs that need to be filled: Newsletter Editor, WebPages

Editor, and Membership Chair. Vivek M. Bhide of Dupont Textiles & Interiors will continue as our Program Chair. Due to unforeseen circumstances, both our President and Vice President have had to step down from their duties on the Council before their terms ended at World Workplace in October 2003.

Members, Associate members and

Retired members may hold office on the board of directors. A brief overview of the duties of these offices is presented here. Anyone interested in throwing their hat into the ring for an office this upcoming year is encouraged to email Erica Noyes, Council Resource Manager at IFMA: [erica.noyes@ifma.org](mailto:erica.noyes@ifma.org).

PRESIDENT

*(Continued on page 3)*

## New Officers, continued

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The President is the chief executive officer of the council, performing all duties expected of the office as required by the bylaws and the board of directors. The President is an ex-officio member of all standing and special committees in the council and is the primary liaison between the council and IFMA headquarters. He or she presides over council meetings held at World Workplace and the Spring Conference and teleconferences. The President may succeed him or herself, but shall not serve more than two consecutive terms. After completing his or her term, the President remains on the board as Past-President in an advisory capacity.

### VICE PRESIDENT

The Vice President's job responsibilities are at the discretion of the President. He or she will preside in the absence of the President, be available for advice and assistance, attend executive committee meetings and assist the President in carrying out the business of the council. In the absence of a President-elect position, the Vice

President will normally succeed the President to assure continuity.

### TREASURER

The Treasurer has primary responsibility for management and control of council funds as well as the overall fiscal health of the council. You are responsible for the handling and reporting of all financial transactions and for preparing financial statements for the board and the general membership at specified times. All bills must be handled properly in order to maintain the integrity and positive image of the council. The job requires careful organization and close cooperation with the council President.

### SECRETARY

The Secretary is the central focus for records and correspondence for the council. He or she will maintain the membership roster, accurate meeting attendance records and board meeting minutes.

### PAST-PRESIDENT

The immediate Past-President has the opportunity to be a valuable

asset to the new council administration, with experience and perspective on council operations. Your involvement is invaluable to your council's continued success. You chair the committee that recommends candidates for council office and prepare your successor for office.

### NEWSLETTER EDITOR

The newsletter editor publishes a quarterly electronic newsletter for the Health Care Council which is emailed to IFMA headquarters for distribution in both hard-copy and electronic format. He or she works closely with the President and solicits input from members to promote council activities, news of and about council members, and educational articles.

### WEBPAGES EDITOR

Develops and maintains the council Web site; includes link to IFMA headquarters site; follows IFMA headquarters Web site guidelines, and reports to the board at all meetings.

### MEMBERSHIP CHAIR

Is responsible for membership growth and retention.

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## IFMA 2003 CHAPTER & COUNCIL LEADERSHIP TRAINING

World Workplace Dallas: On Wednesday, October 22, 2003, the IFMA Member Resources Department will present Chapter & Council Leadership Training. Arrive at the Hyatt Regency, Dallas, by 8 a.m. to pick up your training materials and take advantage of the networking breakfast. The training will begin promptly at 8:30 a.m. Bring all your leaders and potential leaders from your chapter or council.

What you'll get is 6 full hours of knowledge gathered from award winning chapters and councils, IFMA staff and subject experts.

## HAVE A GREAT SUMMER!

